

Fiber to the Home

Staying Connected



Fiber to the Home - Staying Connected When the Power Goes Out. For many years, your home phone allowed you to connect to emergency voice services during a power outage. Many of today's advanced home phone services, however, require backup battery power to continue functioning during an outage. These advanced home phone services are available with battery backup power, when installed, that should provide 6-8 hours of phone service in case of an outage. This is not talk time, but extended service time to enable you to contact emergency services if needed.

To avoid a disruption of home voice service during an outage at your home – and to maintain the ability to connect to 911 emergency services – we, at Millry Communications, offer you the option of purchasing backup power for your home phone service. You also can purchase and install your own backup power equipment or generator, either of which can provide power to your Network Interface Device and will enable your voice services to continue to work during a power outage at your home.

Purchase and Replacement Options

You can purchase a backup battery directly through Millry Communications. Please refer to the back of this flyer for additional information. If you have questions, or simply want to purchase a backup battery, please call 251-846-2911.

Pricing for Uninterruptable Power Supply with battery options:

Price: \$92.00 plus taxes

OR

Price: \$174.00 plus taxes

Includes:

8-Hour Battery

Power Supply Charger

Required Cabling

Plus: Installation Fee \$75.00

Includes:

24-Hour Battery

Power Supply Charger

Required Cabling

Plus: Installation Fee \$75.00

Expected Backup Power Duration

In a perfect world, backup batteries provide at least eight (8) hours (or 24 hours) of standby power. Battery age, maintenance, and other factors determine the extent of actual backup power.

What Your Battery Can – and Can't – Do for You

The battery backup device for telephone services allows you to continue to use your home voice services during a power outage. Without a battery backup device or alternate backup source -- such as a generator -- you will not be able to make calls, including emergency calls to 911, using your local telephone service. The only way to maintain the ability to use your phone is by using some form of backup power. This battery backup unit does not provide power to any services other than voice. Home security systems, medical monitoring devices, and other equipment will not run on this home phone battery backup.

The backup unit power is expected to last up to eight (8) hours (or 24 hours) in the event of a power outage, depending upon battery age, usage, and environment. The estimated life expectancy for the battery is 10 years, depending on power outage frequency and environment. This unit has a stated 5-year warranty from the manufacturer. Millry Communications will not send the unit back to the manufacturer or track the customer's warranty expiration. This warranty is offered by the manufacturer to the end user.

If you purchase a battery backup unit, please follow the instructions included with your unit for proper use, storage, and care.

- Batteries should be stored in locations under normal room temperatures.
- You should remove and test your battery periodically to verify both operation of the backup battery and its condition. The backup unit can be tested by unplugging it from the power outlet. If it is working correctly, the Network Interface Device remains powered, and regular corded landline phones still work in the house. Make sure to plug the unit back into the electrical outlet at the end of testing.
- Backup units display a battery warning light when the battery needs replacement. Please refer to the backup unit's instruction manual for details on the warning indicator lights and the battery replacement procedure.